



Web: www.12csi.ca
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BE A GOOD NEIGHBOUR

Help Improve Your Community

TAKE CARE OF APPEARANCES

1. Keep your yard clean and tidy. Discard trash and remove unnecessary items from around your house.
2. Encourage your neighbours to keep their yards clean and tidy.
3. Fix broken windows, doors, and fences. These are also safety issues.
4. Call the bylaw department if you see old vehicles parked in yards or neighbours not cleaning up after pets.
5. Take part in a community cleanup. These are usually free and a good way for you to meet your neighbours.

GET INVOLVED

6. Join Block Watch and look out for people damaging or stealing property from neighbours.
7. Join Block Parent and provide a safe place where a neighbour, especially a child, can go for help if hurt, lost, or afraid.
8. Join your community association.

REPORT SUSPICIOUS ACTIVITY

9. Report anyone hanging around a property when the residents are not at home.
10. Report any suspicious activity that may suggest a home is being used as a grow-op to SCAN (Safer Communities and Neighbourhoods) or 311. Look out for darkened windows; condensation on darkened windows; some rooms (usually basement) brightly illuminated all the time; skunk-like smells; humming or fan-like noises; houses that appear to be vacant; and children's toys in the yard but no children.
11. Report any suspicious activity that may suggest a home is being used to deal drugs to SCAN or 311. Look for cars frequently driving by slowly; graffiti on structures in the area; numerous short visits to the location by people in vehicles, on bicycles, or on foot; activity at odd hours; and occupants seeming unfriendly or secretive.
12. Report any graffiti to bylaw services.

Good neighbours build good communities.



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RESOURCES

Calgary Police Service (www.calgary.ca/cps/)
Emergency – 9-1-1
To Report a Crime – 403-266-1234

City of Calgary Bylaw Services (www.calgary.ca/CSPS/ABS/Pages/bylaw-services.aspx)
General Information and Questions – 3-1-1 or 403-268-CITY (2489) if outside Calgary
To Report a Bylaw Infraction – 3-1-1

City of Calgary Animal and Bylaw Services
Oversee Animal Services, Bylaw Services,
Compliance Services, and Prevention and
Public Awareness
www.calgary.ca/CSPS/ABS/Pages/home.aspx
3-1-1
Perform a bylaw search or browse by topic

City of Calgary Community and Neighbourhood
Services
Provides programs and services such as the
Strong Neighbourhoods Initiative,
Neighbourhood Improvement Initiative, and I
Love My Neighbourhood Small Grants
www.calgary.ca/CSPS/CNS/Pages/home.aspx
3-1-1 or your local Community Social Worker

City of Calgary Community Profiles
www.calgary.ca/CSPS/CNS/Pages/Research-and-strategy/Community-profiles/Community-Profiles.aspx

City of Calgary Good Neighbour Guide
www.calgary.ca/CSPS/ABS/Documents/good_neighbour_guide.pdf

City of Calgary Neighbour Day
An annual celebration on the third Saturday of
June – join or host events throughout the city
that honour community spirit
www.calgary.ca/CSPS/CNS/Pages/Neighbourhood-Services/Neighbour-Day.aspx

Safe Communities and Neighbourhoods
(SCAN)
www.solgps.alberta.ca/safe_communities/scan/Pages/SCAN.aspx
1-866-960-SCAN (7226)
Online confidential form available

From the Calgary Public Library (www.calgarylibrary.ca)

Good Neighbour Practices Reference Guide – City of Calgary (2009) *in-library use only*
The Good Neighbor Cookbook: 125 Easy and Delicious Recipes to Surprise and Satisfy the New
Moms, New Neighbors, Recuperating Friends, Community-meeting Members, Book Club Cohorts,
and Block Party Pals in your Life! – Sara Quessenbery (2011)
The Urban Wisdom of Jane Jacobs – Sonia Hirt, ed. (2012)
Walk for Your Life! Restoring Neighborhood Walkways to Enhance Community Life, Improve
Street Safety, and Reduce Obesity – Marie Demers (2006)

For Children:
Around Our Way on Neighbor's Day – Tameka Brown (2010)
Bobo and the New Neighbor – Gail Page (2008)
Do Unto Otters: A Book about Manners – Laurie Keller (2007)
Good Citizen Sarah – Virigina L. Kroll (2007)
Good Neighbor Nicholas – Virginia L. Kroll (2006)
In Lucia's Neighborhood – Pat Shewchuk (2013)
The Cul-de-Sac Kids – Alison Acheson (2012)